



Petal Pop – Client Agreement

1. Booking & Payment

A 50% non-refundable retainer is required to secure your event date. The remaining balance is due 3 days prior to the event.

2. Cancellations

Retainers are non-refundable. Cancellations within 3 days of the event are non-refundable in full.

3. Delivery, Setup & Access

Client must ensure a minimum of 1–2 hours of uninterrupted access for setup. Delays caused by venue restrictions are not the responsibility of Petal Pop.

4. Installation Conditions

Client is responsible for confirming space, ceiling height, and suitability. Outdoor installations are weather dependent.

5. Damage & Responsibility

Once setup is complete, responsibility transfers to the client. Damage to rental items will be charged accordingly.

6. Creative Control

Petal Pop retains creative control to ensure the highest quality result while honoring the agreed design.

7. Photography

Completed designs may be photographed and used for marketing.

Agreement

By signing, you agree to all terms.

Client Signature: _____

Date: _____